

# Open Space Technology (OST) and The World Cafe (TWC) Workshop

## For Whom:

Facilitators, Teachers, Trainers, Supervisors, Managers, HRD, Change Agents, OD professionals, Community Leaders, MICE Staff, and anyone who needs Large Group Engagement Tools.

## When:

24 April 2009 Friday 8:30am to 6:00pm

## Venue:

YWCA Fort Canning Lodge  
6 Fort Canning Road, Singapore 179494 Website:  
<http://www.ywcafcldodge.org.sg>

Register on line at: <http://www.fns.sg>

**Course Fees** (per participant, including meals and handouts):

	Register by 27 March 2009	Register 28 March 2009 onwards
IAF Members*	SGD 240nett	SGD 440nett
Non-IAF Members	SGD 340nett	SGD 440nett

\* IAF membership is US\$85 per year for developing countries and US\$175 for high income countries. In East Asia; Brunei, Hong Kong, Japan, South Korea, Macau and Singapore are classified as developed and the rest of Asia as developing.

Singapore members pay the Affiliate rate of USD165 as the local Facilitators Network Singapore (FNS) is affiliated to IAF. IAF website: [www.iaf-world.org](http://www.iaf-world.org)

Overseas registrants paying by Bank Draft or TT, please add S\$30 for bank charges in Singapore.

## Payment by Cheque:

Please make cheque payable to:

"Facilitators Network Singapore Pte Ltd" and mail it to:

Facilitators Network Singapore Pte Ltd  
10 Anson Road, #03-09 International Plaza, Singapore 079903

## Learning Outcomes:

At the end of the workshop, participants will:

1. Understand the Principles, Tools and Process for OST & TWC.
2. Be able to plan and facilitate an event using OST & TWC.
3. Be able to use OST & TWC, Principles, and Frameworks in a variety of situations or applications.

## Methodology:

This workshop is completely hands-on with the participants learning and practicing OST & TWC during the workshop.

## Workshop Content:

### Open Space Technology (OST)

- \* What is Open Space Technology
- \* Four Principles & One Law of OST
- \* Roles in OST / When to use OST / When NOT to use OST
- \* Theme Selection / Sending invitations
- \* Opening the Space / Agenda Creation / Opening the Market Place
- \* Capturing the Information / The News Gallery
- \* Converging the Ideas / Action Planning
- \* Success stories from OST / The Asian Experience
- \* Closing Circle & Feedback

### The World Café (TWC)

- \* What is The World Cafe
- \* The World Cafe Journey
- \* Questions underlying the World Cafe
- \* Seven Principles of The World Cafe
- \* When to use TWC / When not to use TWC
- \* Success stories from TWC / The Asian Experience
- \* Closing Circle & Feedback

## Reference Book:

A handouts reference booklet will be provided for each participant.

## Certificate of Completion:

A Certificate of Completion will be awarded by the Facilitators Network Singapore (FNS).

## Origin of Open Space Technology (OST)

Harrison Owen developed OST in 1985; people first credited him with use of the term "OST" in 1986. Practitioners have subsequently used it in more than 100,000 times in 132 countries for purposes as various as peacemaking in the Middle East, corporate strategic planning, community-project design, and many others. Anyone may use Open Space methods for free, without infringing trademarks or copyrights.

## Origin of The World Café (TWC)

Juanita Brown and David Isaacs created the TWC 1995 during a two-day dialogue among a global, interdisciplinary group known as the Intellectual Capital Pioneers. Impressed by the depth, scope, and innovative quality of their collaboration, they asked, "What happened here that supported such great conversation and breakthrough thinking?" Reflection on the largely improvised process, together with subsequent research and experimentation, resulted in the distillation of seven World Café design principles and a sketch of "Café etiquette."

## The Workshop Facilitator:

Prabu Naidu brings 19 years experience in various functions with Philips, AT&T and Compaq which set the foundation for his current ten years of training, facilitation and consulting work. He holds a Masters in Organizational Behaviour and is a member of numerous professional organizations in the USA, UK and Singapore.

He is a Certified Professional Facilitator (CPF) with the International Association of Facilitators (IAF) and currently serves on its board as the Asian Regional Representative. He co-founded the Facilitators Network in Singapore in 2004 to elevate the profession of facilitation in the region. Prabu has designed and delivered numerous OD interventions in the private and public sector in the Asian region.

He also contributes in the NGO sector and has been involved in numerous international community development projects that required the use of large group techniques such as OST & TWC and were attended by 100 - 550 delegates each time from diverse socio-demographic backgrounds.

Prabu will share best practices and the lessons learnt in designing and delivering the above events.

**Cancellation and Postponement:** No refund or postponement is permitted but we welcome replacement for the registered participant(s) or an admin fee / cancellation fee of S\$100 will apply. After commencement of program, there will be no refund for non attendance. Refund will NOT be given for any part of the package not taken. FNS reserves the right to cancel or postpone the event due to unforeseen circumstances. Fees paid will be fully refunded in the event of course cancellation by FNS. Facilitators Network Singapore Pte Ltd (FNS) – Company Regn: 200600307Z