



Singapore Facilitators Conference 2008
 12-13 November 2008 @ Orchid Country Club
Rainbow of Facilitation



Programme

12 November 2008 Wednesday (Day 1)		
8.30 AM	9.00 AM	Registration
9:00 AM	9:30 AM	Conference Opening
9:30 AM	10:30 AM	LG1 - Large Scale Transformation
10:30 AM	11:00 AM	Network Tea-break Toast
11:00 AM	12:30 PM	LG1 - Large Scale Transformation
12:30 PM	1:30 PM	Network Lunch Toast
1:30 PM	2:00 PM	Energiser - Laughter Yoga
2:00 PM	4:00 PM	LG2 - Open Space on Open Space
4:00 PM	4:30 PM	Network Tea-break Toast
4:30 PM	5:30 PM	Share + Learn Exchange (ShaLex)

13 November 2008 Thursday (Day 2)						
		Track 1	Track 2	Track 3	Track 4	Track 5
Start	End	Learning Organisation	Experiential Learning	Group Process Facilitation	Facilitative Training/Teaching	Spirit of Facilitation
8:30 AM	10:30 AM	A1 - Facilitating the shining of human magnificence in individuals and in groups of any size - Dr. Alan Stewart	A2 - Gold Rush™ - life-sized indoor strategy management board game for Organisational Development - Mr. Allan Lee	A3 - Going Green: Being a minimalist facilitator - Mr. Azim Pawanchik & Dr. Suraya Sulaiman	A4 - Enlarging the Learner's Capacity in an Inquiry-Based Humanities Classroom: The Teacher as Facilitator - Mr. Noel E K Tan	A5 - Facilitating with Spirit - Radiating the Light from Within - Ms. Anita Yap
10:30AM	11:00AM	Network Tea-break Toast				
11:00 AM	1:00 PM	B1 - Generative Conversations - using the ladder of inference - Dr. Niloufer Aga	B2 - Another Colour in the spectrum of facilitation - Ms. Chew Wee Ling & Mr. Louis Soo Peng Yew	B3 - Transformational Spiral: Personal and Circle Practices for Transformational Facilitation - Ms. Christine Whitney Sanchez	B4 - Facilitation in Republic Polytechnic: A One Day One Problem experience - Ms. Mae Lee & Ms. Noormala Atan	B5 - Coloured Brain Communication - Ms. Savitri Iyer
1:00 PM	2:00 PM	Lunch				
2:00 PM	4:00 PM	C1 - Transformational Spiral: Personal and Circle Practices for Transformational Facilitation (re-run of B3) - Ms. Christine Whitney Sanchez		C3 - The Magical Service Rainbow - Ms. Audrey Goh	C4 - Spark Creative Ideas! - Mr. Titus Yong	C5 - Using Visualization for Deep Learning - Ms. Kana Gopal

Fees (no group or institutional discounts)

Rate	Register and pay by	Main Conference (12-13 Nov'08)	Pre-Conference (11 Nov'08)	Post-Conference (14 Nov'08)
Early Bird fee	15 Jul'08 - 15 Aug'08	SGD490	SGD450	SGD450
Normal fee	16 Aug'08 - 30 Sep'08	SGD590	SGD550	SGD550
Late fee	1 Oct'08 - 31 Oct'08	SGD690	SGD650	SGD650
Very Late fee	1 Nov'08 - 10 Nov'08	SGD790	SGD750	SGD750

All fees are nett. No need to add GST. We are not GST rated.

Overseas registrants paying by Bank Draft or TT, please add S\$30 for bank charges in Singapore.



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Workshop Synopsis

LG1 - StoryWeaving: Large Scale Transformation for the Girl Scouts of the USA -Lessons for the corporate world

Session Synopsis

Christine Whitney Sanchez envisioned and is leading the StoryWeaving Initiative as a consultant to Girl Scouts of the USA. In this large group session, using a highly interactive format, she will reveal the story of the design, coordination and facilitation of the project and then host an inquiry into the transformative properties of story and the power of Methods for Strategic Collaboration, which include Appreciative Inquiry, World Café and Open Space Technology.

The StoryWeaving Initiative for Girl Scouts of the USA has attracted hundreds of volunteer facilitators from around the USA to help girls capture and disseminate leadership stories and to anchor the largest Appreciative Inquiry, World Café, and Open Space Technology conversations ever held in the world. From October 30 – November 2, 2008, over 15,000 girls and adult leaders will gather at the 51st Girl Scout National Convention to execute the corporate business and to engage in conversations that matter.

Session Outline

- Story of StoryWeaving
- Appreciative Interviews: Transformative properties of Story
- StoryRevealing Mind Map
- StoryWeaving Café: How can we best use story and large group methods for transformation?
- Elevator Speech: Inviting your clients into conversations that matter.
- Reflection Circle: Taking StoryWeaving Forward

Learning Objectives/Outcome

Through experiential learning participants will:

- Practice Appreciative Interviewing
- Collaboratively craft sound bytes about the transformative properties of Story
- Mind Map the differences between StoryTelling and StoryRevealing
- Practice using World Café to emerge possibilities for using Methods for Strategic Collaboration (MSC) and story in their work
- Craft personal elevator speech to invite clients to consider story and Methods for Strategic Collaboration
- Engage in a Reflection Circle to discuss taking StoryWeaving into their own work.

Christine Whitney Sanchez is a social entrepreneur, large scale transformation consultant, coach, teacher and pioneer in blending collaborative methods, reflective practices and conscious leadership. For the past 15 years, she has worked with visionary change leaders from over eighty organizations and communities across four continents to research and nurture self-organization and distributed leadership, to transform organizational practices, to tap collective wisdom and to foster dynamic and sustainable collaboration.

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LG2 - Open Space - Stories, Challenges & Possibilities - Lessons for Practitioners & Amateurs

Session Synopsis

Open Space Technology is a simple way to run productive meetings, for five to 2,000+ people, and a powerful way to lead any kind of organization, in everyday practice and extraordinary transformation.

This session provides the opportunity for practitioners to share stories of how they have facilitated Open Space in different contexts and share what they have learnt about the salient critical success factors for a successful Open Space session and for amateurs to learn from stories and the collective wisdom that will emerge during the open space.

Participants will learn and be inspired by how challenges can be overcome and discover new possibilities in using the method themselves.

Session Outline

- Setting the agenda: What do you want to know about Open Space?
- Market place: What conversations would be meaningful and useful to you?
- Reading the news: Distilling collective wisdom
- Personal action plan: What will you start doing, do differently, or stop doing when facilitating an Open Space?

Learning Objectives/Outcome

Through an Open Space on Open Space, participants will:

- Learn what Open Space is or is not
- Learn how Open Space can be applied in different situations
- Gain insights from the successes and challenges of practitioners
- Develop a personal action plan on how Open Space could be used or used differently

Janice Lua has facilitated Open Space at the Asia-Europe Media Dialogue in Bonn (2007), the Asia Media Summit in KL (2007), Roundtable of Sustainable Palm Oil conference in Singapore (2006) & Malaysia (2007). She has 10 years of experience in facilitating organisation-wide change management, business process re-engineering, team building, creativity/innovation and planning for government agencies in Singapore. She is a Senior Business Excellence Assessor, Certified Management Consultant, and Certified Behavioural Consultant for DISC, a 7-Habits Facilitator, Qualified Strengths Deployment Inventory® Facilitator and an IAF Certified Professional Facilitator.

Fiona O'Shaughnessy's career in Learning and Development spans 17 years in 10 countries in service industries, third level education, not-for-profit and government services. Based in Singapore since 2001, she founded a Learning and Development Consultancy, in 2007. Fiona holds a Masters in Applied Linguistics, is a certified TMS® facilitator, EQ (Level 2) practitioner and SEI® coach, is a member of the ASTD (American Society of Training & Development) Singapore committee and IAF (International Association of Facilitators).

Laughter Yoga

Join us in this facilitated after lunch energiser session and discover the basics on how laughter is indeed the best medicine through the belly laugh, mass laughter exercises, various other methods for self laughter stimulation and simple isometric stretching exercises.



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Track 1 – Learning Organisation

A1 - Facilitating the shining of human magnificence in individuals and in groups of any size

- Dr. Alan Stewart

This learning workshop is about being reminded of the essential nature of our humanity. Knowing that we are wondrous creatures, capable of living very creatively in harmony with our fellow humans and within the ecosystems of which we are an integral part. Could much of the 'inhumanity' and associated misery we observe be reduced once our inherent capacity for greatness is given more opportunity to be revealed and acted upon. What is the role of facilitators in enabling the expression of this magnificence? What more could we be doing to promote widespread recognition that we humans are, at heart, very worth while beings? Part of the answers may emerge through interaction among the participants as they engage in conversation which is honest, helpful, and hopeful.

Alan Stewart is chairman of his own consultancy based in Hong Kong. He and his colleagues facilitate group processes which encourage participants to converse [Latin *con versare* – to turn or to dance together] about questions that matter to them, with the starting point of 'We are in this together and to treat each other well.' For when people interact in such contexts they invariably feel alive, inspired, connected, surprised, engaged, listened to, heard, empowered, responsible and open to possibility. What else could be at the root of the enjoyable, enriching, enlivening and energising experiencing from which very creative and productive outcomes often flow?

B1 - Generative Conversations - using the ladder of inference

- Dr. Niloufer Aga

Today we live in a world which is full of complexities. So, our old ways of thinking and problem solving have become redundant in today's day and age. People who learn systems thinking often report that it sharpens and clarifies their entire world view: Confusing disconnected "snapshots" of life start to make more sense when understood as patterns of change over time. The effects of undesirable patterns may be lessened and the influence of beneficial patterns may be increased by deeper understanding of situations. The sudden surprises, hidden resistance and underlying harmony generated by feed back relationships become less mysterious. Many of us realize that "everything is connected to everything else". Systems Thinking provides tools to better understand and communicate these connections. The workshop will be full of games, exercises and video clips.

Niloufer Aga is based in India. With a personal agenda to help every child to achieve his/her potential, she has been in the field of Education the last fifteen years. She has been a classroom teacher, a researcher, a project co-ordinator, management member in various educational institutions. She has inspired teachers through teacher training programmes, as a role model in co-operative learning, project work, field trips, & games to make learning fun and interesting.

Real learning gets to the heart of what it means to be human. Through learning we re-create ourselves. Through learning we become able to do something we never were able to do. Through learning we repercieve the world and our relationship to it. Through learning we extend our capacity to create, to be part of the generative process of life. There is within each of us a deep hunger for this type of learning.

Peter Senge



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Track 2 – Experiential Learning

A2 - Gold Rush™ - life-sized indoor strategy management board game for Organisational Development
- Mr. Allan Lee

Gold Rush® is an indoor strategy management board game that challenges the players' ability to lead, work as a team, plan strategically and manage resources while adapting to changes in a fast-paced changing world. In Gold Rush®, teams compete in a race to mine the most gold within a limited time. They will need to decide on the strategy to adopt for their venture, based on their assumptions about the environment and their competitors, while responding to the changes around them. Much of game dynamics become metaphors of today's rapidly changing world and are powerful tools for learning. Common issues such as "risks vs returns", "long-term investment vs short-term gain", "first-mover advantage", "environmental changes" and "corporate social responsibility" will surface throughout the game play. The session will give you an opportunity to see the impact and learning that the Gold Rush® can offer by providing you with a hands-on experience of the game.

Allan Lee has been involved in the training and development related profession for the past twenty years. His other industry experiences include human resource management, organisational development, finance, marketing and business development, both in the civil service and corporate sector. As a trainer, he has conducted and facilitated hundreds of courses and programmes. Apart from creating the Gold Rush®, he has also written and published a first-of-its-kind Proplless Games® resource book, with active and fun experiential activities to enhance the effectiveness of facilitators, trainers, instructors, teachers, coaches and student leaders in delivering their programmes. His passion lies in designing games and activities to make learning experiential and enjoyable and designing life skills programmes for youth to prepare them for the challenges of the corporate world.

B2 - Another Colour in the spectrum of facilitation
- Ms. Chew Wee Ling & Mr. Louis Soo Peng Yew

In its most basic form, facilitation is the art of making it easier for the learner to learn. With this in mind, facilitation has evolved over the years to continuously look for ways to create the impetus in the minds of the learner to self learn. One of the ways is the art of impelling people into purposeful activities that are creatively set up to have a higher probability of having an immediate and almost automatic connection to a certain subject matter. When the choice and structure of the activities are well thought of, learning is often a given, with a little nudge from the facilitator of course. Come experience it for your self!

Chew Wee Ling's experience with Outdoor Learning and facilitation started when she was with the Singapore Airlines. She attended an OBS course while still working as a flight attendant. It sparked her interest in using the outdoors and activities as tools to generate learning. She ventured into the world of corporate experiential learning in the year 2002. Since then, she has designed and facilitated customized experiential based programmes for over 50 organisations, both local and international for the past six years. She has also been invited by overseas Outward Bound Centres to facilitate experiential based programmes. As a facilitative trainer, Wee Ling strives to create a challenging and yet conducive learning environment for the participants; one which takes them out of their comfort zones and yet sheltered enough for them to share their experience and learn.

Securing an honours degree in Psychology, **Louis** has a natural inclination to be fascinated by how the human mind works and interacts with the world. He is particularly interested in how people learn through the expansion of their mental faculties. His education and interest inevitably led him to the field of training and development. In this field, he has found experiential training methodologies as a powerful and effective way of creating learning opportunities for everyone. Having facilitated experiential learning programmes for over 500 participants since his service with the Outward Bound Singapore, he carries with him bags of experience and practice. He constantly innovates and reinvents himself to provide an optimal learning experience for his participants.

Facilitation is an egoless activity to make the group succeed and not make the facilitator look really important or clever. An effective facilitator will leave a group convinced that:

"We did it ourselves!"

Ingrid Bens



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Track 3 – Group Process Facilitation

A3 - Going Green: Being a minimalist facilitator
- Mr. Azim Pawanchik & Dr. Suraya Sulaiman

Climate change, food shortages, environmental pollution, unsafe food, the rise in oil prices are among the signs that we need to shift the way we live before it's too late. Many scientists predict the extinction of the human species if this continues; however they believe that nature will recover and heal itself. The responsibility to change lies with everybody, and we as facilitators can take on a more active role in ensuring that we facilitate in a sustainable manner. Nature has provided us many clues and inspiration to find our pot of gold at the end of the rainbow. In this session we shall explore how to facilitate in a more natural way by using lesser frills and explore how to use fewer resources such as time, human energy, electricity and materials.

Azim Pawanchik BSc (Malaya), MBA (UK); has been involved in innovation from the early stages of his career as an R&D chemist in developing new products. His exposure in innovation was further enhanced as he became involved in several regional and global, product and technology development projects in addition to leading a mergers & acquisition integration project. His role ranged from project team leader right up to project manager for the regional and international projects for ICI and PPG. In the year 2000, he founded a new age consulting firm that specializes in organizational innovation and renewal based on his passion for creativity and innovation. He also developed the Catalyst for Change® innovation management framework that is designed for the Asian market. He has also integrated principles of Aikido (A Japanese martial art) as one of the core philosophy in leading innovation. He has consulted, conducted workshops and facilitated strategy/team development sessions for executives, top management and board of directors for the banking, government, ICT, manufacturing and services sectors.

Suraya Sulaiman MBBS (Malaya), MRad. (Malaya) Cert in Stress Management (UK); is a senior consultant of her own consultancy specializing in personal effectiveness, stress management and brain science. She has coached individuals and consulted and conducted several workshops for organizations in the area of personal effectiveness and organizational stress. Apart from being a medical specialist she has a certificate in stress management from the UK. She has been trained in several personal performance related areas such as the Silva Mind Control (technique in stress, relaxation and goal achievement) and Braingym (A technique from the US for integrating the mind-body connections for higher performance). She is very passionate about the science of change and high performance, simplifying and demystifying it for the application in the business world. She is a certified consultant in using the HBDI and the Whole Brain Technology. A proponent of natural health, she fuses lessons from yoga, aikido and brain science with modern day approaches into her workshops.

B3 & C1 - Transformational Spiral: Personal and Circle Practices for Transformational Facilitation
- Ms. Christine Whitney Sanchez

Large scale transformation is an evolutionary process that engages individual, group and whole system wisdom and activates individual and collective action. Christine has used the Transformational Spiral throughout her career as a transpersonal counsellor and coach, group therapist and large scale transformation consultant. The elements of presence, connection, opening, emergence, self-organization, manifestation and reflection can be found in all of her work. Through an intimate action learning format, participants will engage in each rung of the Transformational Spiral as they focus on their own journey as facilitators of transformation.

Christine Whitney Sanchez is a social entrepreneur, large scale transformation consultant, coach, teacher and pioneer in blending collaborative methods, reflective practices and conscious leadership. For the past 15 years, she has worked with visionary change leaders from over eighty organizations and communities across four continents to research and nurture self-organization and distributed leadership, to transform organizational practices, to tap collective wisdom and to foster dynamic and sustainable collaboration.

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C3 - The Magical Service Rainbow
- Ms. Audrey Goh

The customer revolution is here to stay. As products and services become more and more alike, the competitive edge has to come from the experience customer has with those helming the front-line operations. The overall goal is to enhance the customer's experience and add value to all customer interactions. The real magic in customer service delivery comes from the ability of the team to use their initiative to go beyond their normal job descriptions and to go the extra mile to amaze, delight and dazzle the customer. This interactive and highly participative session will equip participants with the essential skills and motivation to provide exceptional customer service. "The Magical Service Rainbow" is a visualization of the service landscape and how we perceive the hues & shades that add colour to this landscape. The session also explores how the seeds of service are sown and how this can have an effect on customer interactions. It propagates the use of "magic seeds" to continuously nourish & nurture the garden of service.

Audrey Goh is an Aquarian and a Sarawakian Fire Horse who works out of her SOHO (small home office) in Sentul (Malaysia) as a Freelance Trainer & Facilitator. A firm advocate of serendipity, she finds sheer delight in creating creative learning experiences, infused with quirky elements of magic, menus & metaphors and garnished with morsels of wisdom! She thrives on the threshold of being creative & whimsical in her design with the need to also remain practical & purposeful in her delivery. Audrey is a highly versatile facilitative trainer and has enjoyed the pleasure and privilege of working with a comprehensive and varied range of clients, from working adults in the corporate and government sector to youths in college and grass root women leaders in villages as well as parents and educators. She has close to 18 years of training experience to her credit and has developed and refined her own personal style of training which she distinctively refers to as the "P.I.E" approach which encompasses high levels of Participation, Interaction & Engagement. Her personal mission is to leave a legacy of learning to her 3-year old daughter.

A Group Process Facilitator is a content neutral individual who uses effective processes to enable a group to make effective decisions and accomplish its task while supporting a collaborative and respectful environment that encourages full participation and helps groups overcome barriers to reaching their goal.

Group Process Facilitation is a rapidly expanding worldwide profession that plays a vital role in the workings of business, government and communities across the globe. There is a growing demand for people who can help groups build consensus, maximize participation and move toward action.



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Track 4 – Facilitative Training/Teaching

A4 - Enlarging the Learner's Capacity in an Inquiry-Based Humanities Classroom: The Teacher as Facilitator
- Mr. Noel E K Tan

Are you a teacher who believes that meaningful Learning is aimed at understanding more than anything else? If you are and don't know how to make this happen in your classroom, this workshop is for you. By creating Inquiry-based classrooms where the student is in the proverbial driving seat, actively seeking out answers to questions that are meaningful to him, teachers will no longer be teaching 'sponges', all ready to soak up all the information the teacher can give. Rather, the teacher's new role is to help the student frame different kinds of questions to set the stage for purposeful inquiry and meaningful discovery. This workshop provides participants with key tools and a facilitated experience to gain insight and practice into the setting-up of Inquiry-based learning in their classrooms.

Noel is both a trainer and facilitator of better thinking. He has extensive experience in delivering enriching learning experiences and powerful results to a variety of audiences since he founded his own consultancy in 2000. A significant portion of his time is spent working with teachers, parents and students, in three key areas of educational impact: a) brain-based learning b) social and emotional learning c) leadership and mentoring. Presently, he is a doctoral candidate with the Graduate School of Education, the University of Western Australia, researching leadership mental models and metaphors. He holds Master's degrees in Educational Management (the University of Sheffield) and in Strategic Studies (the Institute of Defence and Strategic Studies, Nanyang Technological University); an Associate of the Caine Learning Institute in California, USA - a leading global brain-based education research centre. He is an adjunct faculty member at the National Institute of Education, NTU. An avid student of military strategy and international relations, he has taught Southeast Asian security at the SAFTI Military Institute and SAF Warrant Officer School, under the aegis of the IDSS, NTU from 2002-2003.

B4 - Facilitation in Republic Polytechnic: A One Day One Problem experience
- Ms. Mae Lee & Ms. Noormala Atan

At Republic Polytechnic (RP), the Problem-Based Learning (PBL) strategy is more than just a teaching method. It is a holistic philosophy of teaching and learning that encompasses aspects of constructivist theories, collaborative learning and critical thinking and reasoning. Guided on a platform on which modules are designed around a *One Day One Problem* framework, students work in groups to solve problems, apply knowledge and display understanding in a collaborative environment. This workshop introduces participants to the learning theory and pedagogy underlying PBL in RP and provides an opportunity to experience hands-on, RP's proven *One Day One Problem* approach.

Mae Lee graduated from the National University of Singapore with a Bachelor of Business Administration (Honours) degree, specialising in Organisational Behaviour. She began her career in the field of Human Resources and undertook responsibilities in the areas of training and development, internal communications, and talent attraction. She has a Graduate Certificate of Social Science in Professional Counselling and used to be a volunteer counsellor with a Family Service Centre. At Republic Polytechnic, Mae is keen to leverage on PBL to facilitate students' learning and self-discovery so they may build on their unique strengths to reach their full potential.

Noormala Atan recently graduated from the Nanyang Technological University with a Master of Education degree and is an advocate of media education. She recommends that it be included in our school curriculum in view of the rapid advancement of media technology and tools and accessibility to students. She embraces the PBL strategy in RP, believing that it engages students and provides them with the opportunity to discover themselves and others.

“The facilitative leader role is not limited to formal leaders. Whenever a group member uses facilitative skills to improve a group of which he or she is a member, that person is acting as a facilitative leader”

Dr. Roger Schwarz

C4 - Spark Creative Ideas!
-Mr. Titus Yong

As the world evolves from a knowledge driven economy to an increasingly idea driven economy, the ability to generate a lot of creative ideas is a highly desirable skill. First, we ought to believe that everyone has the capacity to be creative. Through a series of short exercises & fun games, the participants will learn ways to stimulate idea generation & realize that they have a capacity for ingenuity.

Titus Yong is the director of an education & training company dedicated to the research and facilitation of ingenuity / creativity and positive psychology. From his first career working on offshore platforms to the jungle timber logging camps (as a process consultant), he moved on to be a venture capitalist during the dotcom era. Through these industries, he was struck by the importance of innovation as a strategic competitive advantage as well as a source of joy at work! He has facilitated workshops and talks at local and overseas universities, American Creativity Association Conference, Asia Professional Speakers Summit and organizations from a range of industries: finance, technology, hospitality, government, advertising/PR, schools, and non-profit/charity. He is certified in authentic happiness coaching by the founder of the Positive Psychology movement Prof. Martin Seligman. An ASEAN scholar at National University of Singapore Business School, he has also completed his interdisciplinary master's degree in education, psychology & management at Harvard University.

A Facilitative Trainer/Teacher brings content across using effective processes to enable active learning in a collaborative and respectful environment that encourages full participation and helps learners overcome barriers to reaching their learning goals.



SFC2007 participants & workshops





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Track 5 - Spirit of Facilitation

A5 - Facilitating with Spirit - Radiating the Light from Within
- Ms. Anita Yap

Through interplay of metaphors, poetry, silence, reflections and conversations, participants will experience a retreat setting to search for answers to how we facilitate with spirit. How does a facilitator bring forth his spirit when facilitating? What happens to the group when a facilitator is facilitating with spirit? How does a facilitator prepare to facilitate with spirit? Using work based on Parker Palmer and Robert K Greenleaf, a retreat space will be created for participants to reflect individually and collectively some of these valuable questions.

Anita is the Founder and Principal Coach & Facilitator of her own consultancy. Professionally trained in coaching, facilitation and training, she collaborates with her clients through deep listening, asking powerful questions and challenging clients to move to action to create the results they want in their personal and professional lives. Anita aims to enable clients to Think with Clarity, Lead with Confidence and to Commit to Action. Known for her warmth, humour and gifted story-telling, participants who have experienced Anita's workshops have described her as "inspiring", "professional" and "exuding passion and enthusiasm". An energetic facilitator with international experience, Anita has worked with clients in Singapore, China, Cambodia, Macau, Taiwan, and Vietnam. Anita brings with her 15 years of work experience in multinational and government organisations. Her corporate experience in Public Relations, Communications and Training & Development has given her invaluable insights into working with different levels of employees and what helps people to create and accept change. She has been engaged by clients to design and facilitate Management retreats, Strategic Planning and Focus Group discussions. Increasingly, clients are also engaging Anita to provide personal and executive coaching. She is a Certified Professional Facilitator of the International Association of Facilitators and Certified Trainer & Facilitator in the Technology of Participation™ methods and also an adjunct Facilitator with the Greenleaf Centre for Servant Leadership Asia.

B5 - Coloured Brain Communication
- Ms. Savitri Iyer

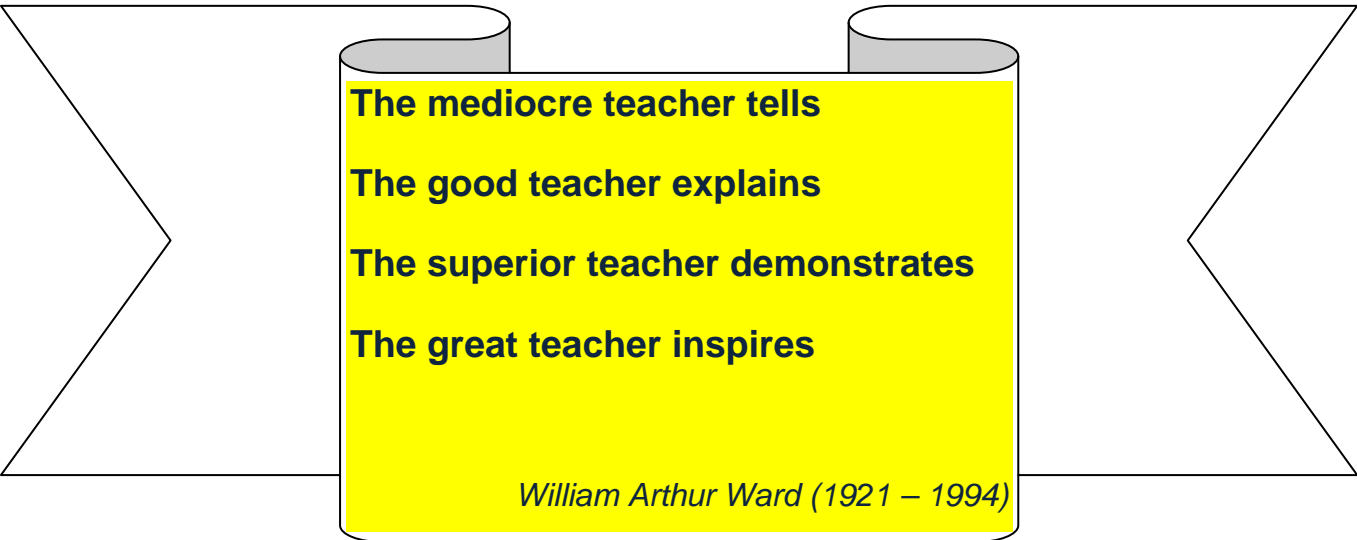
Have you ever explained something to someone so clearly that you know they SHOULD understand but they just can't get it? On the other hand, they may be thinking that you are not communicating properly. In Directive Communication™ Psychology, this is explained by the fact that we have different 'coloured' brains. Each of us has a unique 'processor' that interprets the world around us in a very specific fashion. By being aware of our Brain Colour and that of others, it helps us comprehend how we should communicate at the deepest level of understanding. This awareness will result in improved relationships and more fulfilling personal and professional lives.

Savitri Iyer is an accredited Trainer/Practitioner of Directive Communication™ Psychology, and an associate of Directive Communication™ International. Savitri was born in India and moved base to Singapore in 1994. She worked for 10 years for the State Bank in India and 15 years in Reuters Mumbai and Singapore. As the Database Manager in Reuters Singapore, she developed highly energetic and productive teams throughout Asia-Pacific for her department. She was known for her ability to transform the teams into happy, enthusiastic and motivated workforces using unconventional methods. In 2002 she changed tracks to delve into Health and Education, about which she is very passionate. To enhance her skills, for 5 years Savitri immersed herself in researching new technologies in human development. She explored and studied revolutionary methods for rejuvenation of the mental, emotional, and physical balances that create superior attitudes at work and at home. She chose to specialize in three of the methods; Directive Communication Psychology, Bach Flower Remedies and Egoscue Posture Alignment. In her current work as a facilitator/trainer/counsellor, she brings the insights, understanding and experience of her work-life and research. She strives to inspire people in the corporate and non corporate sectors to take charge of their own well-being and through self-awareness to enhance their efficiency, productivity and growth.

C5 - Using Visualization for Deep Learning
- Ms. Kana Gopal

Visualization is a technique to tap on the non-conscious mind, which is said to contribute to at least 90 percent of learning. This session will be a hands-on session to enable the participants to experience visualization to experience a state of mind, a lesson and to recall. It will also provide the participants tips on writing commentaries for visualizations.

Kana Gopal is a Certified Lead Trainer for Living Values Education, a global partnership among educators in at least 80 countries to create values-based learning environments. Living Values Education is coordinated worldwide by ALIVE International, supported by UNESCO and in consultation of the Education Cluster of UNICEF, New York. In 2000, with Ms Rosa Tham, Kana introduced Living Values Education to Singapore, where it is used in at least 16 sites today, including the Reformative Training Centre at Cluster A of Changi Prison Complex as a core programme for low and moderate risk young offenders. Since January 2007, Living Values Education is coordinated in Singapore by a not-for-profit organization called ALiVE Singapore. Kana is the President of ALiVE Singapore, which is an associate of ALIVE International. Kana has trained hundreds of educators, counsellors, psychologists, social workers and parent educators/facilitators in Singapore, Malaysia & Indonesia. She also develops and conducts trainings in parenting, motivation and communication workshops and gives interactive talks on the same topics to adults in Singapore. Currently, she is also a Director of a company that jumpstarts entrepreneurs in ethical and social enterprises and a founding member of Happi Soul, a company to help parents help their children experience peace and happiness.



The mediocre teacher tells
The good teacher explains
The superior teacher demonstrates
The great teacher inspires

William Arthur Ward (1921 – 1994)



Singapore Facilitators Conference 2008
12-13 November 2008 @ Orchid Country Club
Rainbow of Facilitation



The Facilitators Network Singapore (FNS) was started as an informal network of facilitators in 2003 with the mission of promoting and supporting the art and practice of professional facilitation in Singapore and the region through methods exchange, collegial networking and support services. The network started with 30 people and has since expanded rapidly to about 1400 of which 1100 are from Singapore and 300 are from the region.

FNS was formally registered as a partnership in 2004 and was converted to a 'Private Limited Company' in 2006 to limit the liabilities of its non-remunerated founders. FNS is run like a social enterprise which combines the agility of a private enterprise with a non-profitmaking intent.

All FNS events are facilitated by experienced and qualified personnel who offer their professional services for free or at much reduced rates. Hence, we can keep the workshop fees affordable by offering at below commercial rates. The events are programme managed by unpaid volunteers who contribute their organising expertise, time and effort supported by modestly compensated part-time administrators.

Any surplus, after expenses, retained by FNS is used to finance bi-monthly facilitators' forums, scholarships for workshops / conferences, website maintenance, accounting fees, auditing fees, statutory payments, general administration and overheads.

For Payment by Cheque:

Please make cheque payable to:

"Facilitators Network Singapore Pte Ltd" and mail it to:

Facilitators Network Singapore Pte Ltd

10 Anson Road, #03-09 International Plaza, Singapore 079903

Cancellation & Refund Policy

No refund under any circumstances but we welcome replacement for the registered participant(s). FNS reserves the right to amend, cancel or postpone the event due to unforeseen circumstances. Fees paid will be fully refunded in the event of cancellation by FNS. Facilitators Network Singapore Pte Ltd (FNS) – Company Regn:200600307Z

Accommodations at the Orchid Country Club (OCC) - <http://www.orchidclub.com>

Deluxe room at \$165.00+10%+GST (Single Occupancy) and \$185.00+10%+GST (Twin Occupancy) per night. Rates include breakfast. Please email roomsales@orchidclub.com or call +65 6750 2100 directly for reservation quoting reservation No. 45567. (*GST is the Goods & Services Tax paid to the Singapore government*).

Register on-line at: <http://www.fns.sg>

What SFC2007 participants told us:

“The amount of interaction in this conference is unbelievable. If only all conferences and seminars were organised in this manner, all delegates will take away very much more”

“I made so many new friends and business contacts in these 2 days...I will return next year”

“There is so much sharing and learning in the interactive sessions that is not found in other presentation based conferences”

“The best conference I have ever participated in...what more can I say?”

More photos from SFC2007:

