

# Power of Questions (PoQ) Workshop

## For Whom:

Teachers, Trainers, Supervisors, Managers, HRD, OD, Change Agents, and anyone else who wants to discover the power of questions and how to ask good questions.

## When:

**7 July 2009 Tuesday 8:30am to 5:30pm**

## Venue:

YWCA Fort Canning Lodge  
6 Fort Canning Road, Singapore 179494 Website:  
<http://www.ywcafcldodge.org.sg>

Register on line at: <http://www.fns.sg>

**Course Fees** (per participant, including meals and handouts):

	Register by <b>6 June 2009</b>	Register <b>7 June 2009 onwards</b>
IAF Members*	SGD 240nett	SGD 440nett
Non-IAF Members	SGD 340nett	SGD 440nett

IAF membership is USD85 per year for developing countries and USD175 for high income countries. In East Asia; Brunei, Hong Kong, Japan, South Korea, Macau and Singapore are classified as developed and the rest of Asia as developing. Singapore members pay the Affiliate rate of USD165 as the local Facilitators Network Singapore (FNS) is affiliated to IAF.

*Overseas registrants paying by Bank Draft or TT, please add S\$30 for bank charges in Singapore.*

## Payment by Cheque:

Please make cheque payable to:  
"Facilitators Network Singapore Pte Ltd" and mail it to:  
Facilitators Network Singapore Pte Ltd  
10 Anson Road, #03-09 International Plaza, Singapore 079903

## Learning Outcomes:

At the end of the workshop, participants will be able to:

- Understand the nature and power of questions
- Why we do not ask enough questions
- What is hindering us from asking questions
- What makes a good question
- How to ask a good question

## Methodology:

The workshop employs many adult learning techniques and experiential exercises designed to move individuals to a deeper understanding and application of learning.

## Workshop Content:

- The nature of Questions
- Forces that hinder us from asking questions
- Discovering Learner and Judger Questions
- Characteristics of a good question
- Creating the questioning mindset
- Questioning Assumptions
- Solving problems through questions

## Reference Book:

A customized participant booklet will be provided to each participant. Each will also receive a Question Toolkit Booklet with powerful questions for different scenarios and facilitation outcomes. A practical resource/take away for each participant.

## Certificate of Completion:

A Certificate of Completion will be awarded by the Facilitators Network Singapore (FNS).

## The Workshop Facilitator:

Ng Choon Seng has the distinction of being both a WIAL Certified Master Action Learning Coach and also an IAF Certified Professional Facilitator and Assessor.

He has more than 19 years of experience in human resources and facilitation in service and manufacturing industries as well as the government sector.

Choon Seng has facilitated workshop sessions for Members of Parliament, senior SAF and Police officers, principals, teachers and senior leaders in public organizations and directors, managers, supervisors as well engineers for local and multinational companies. He has facilitated sessions for the top management team of the Central Division and Ang Mo Kio Division of the Singapore Police Force, Health Sciences Authority (HSA) and senior management of Republic Polytechnic (RP), and Syngenta Chemicals. He has also conducted facilitation workshops for the MOE School Staff Developers (SSDs), Staff Training Branch, Teachers Network, CHIJ St Nicholas Girls School, Qihua Primary, Bukit Merah Secondary, Orchid Park Secondary School and Master and Senior Teachers from MOE East Zone Cluster.

He has facilitated various Human Resources Development Feedback Group public consultation sessions and focus group sessions for MCYS. Choon Seng has also been invited by various companies and conferences to speak and share about his experiences in facilitation and change management. He was one of the ten coaches worldwide to be invited to Seattle USA to facilitate Action Learning for the High Potentials from Microsoft Corporation.

He is one of the first in Singapore to be an International Association of Facilitators (IAF) Certified Professional Facilitator (CPF) and is the only Singaporean to be certified as an IAF CPF Assessor.

He is also the only Singaporean to be certified by the World Institute for Action Learning (WIAL) as a Certified Master Action Learning Coach.

**Cancellation and Postponement:** No refund or postponement is permitted but we welcome replacement for the registered participant(s) or an admin fee / cancellation fee of S\$100 will apply. After commencement of program, there will be no refund for non attendance. Refund will NOT be given for any part of the package not taken. FNS reserves the right to cancel or postpone the event due to unforeseen circumstances. Fees paid will be fully refunded in the event of course cancellation by FNS. Facilitators Network Singapore Pte Ltd (FNS) – Company Regn: 200600307Z