

# Action Learning Coach Workshop

## For Whom:

Teachers, Trainers, Supervisors, Managers, HRD, OD, Change Agents, and anyone else who wants to discover the power of action learning:- a self directed team facilitation process.

## When:

**5 & 6 June 2008 (Thu & Fri) 8:30am to 5:30pm**

## Venue:

YWCA Fort Canning Lodge  
6 Fort Canning Road, Singapore 179494 Website:  
<http://www.ywcafcldodge.org.sg>

Register on line at: <http://www.fns.sg>

**Course Fees** (per participant, including meals and handouts):

	Register by <b>5 May 2008</b>	Register <b>6 May 2008 onwards</b>
IAF Members*	SGD 490nett	SGD 690nett
Non-IAF Members	SGD 590nett	SGD 690nett

IAF membership is US\$50 (\*USD85) per year for developing countries and US\$125 (\*USD175) for high income countries. In East Asia; Brunei, Hong Kong, Japan, South Korea, Macau and Singapore are classified as developed and the rest of Asia as developing. Singapore members pay the Affiliate rate of USD115 (\*USD165) as the local Facilitators Network Singapore (FNS) is affiliated to IAF.

\*w.e.f 1 June 2008.

*Overseas registrants paying by Bank Draft or TT, please add S\$30 for bank charges in Singapore.*

## Payment by Cheque:

Please make cheque payable to:

**"Facilitators Network Singapore Pte Ltd"** and mail it to:

Facilitators Network Singapore Pte Ltd  
10 Anson Road, #03-09 International Plaza, Singapore 079903

## Learning Outcomes:

At the end of the workshop, participants will be able to:

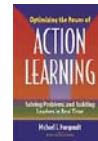
- Understand the basic concepts of Coaching and Action Learning session
- Gain competence to be an Action Learning Coach
- Ability to coach highly functioning Action Learning teams

## Methodology:

The workshop employs many adult learning techniques and experiential exercises designed to move individuals to a deeper understanding and application of learning.

## Workshop Content:

- Introduction to Action Learning
- History and background of Action Learning
- Concepts behind Action Learning Coaching
- Power of Action Learning
- 2 Ground Rules & 6 components of AL
- Action Learning Coaching demonstration and feedback
- Action Learning Practice – coaching, observation and feedback (multiple sessions)
- Holistic problem Solving through AL
- Roles of Action Learning Coaches, members, problem presenter
- Benefits of Action Learning
- Action Learning and Leadership Development
- Reflection and Conclusion



## Reference Book:

A customized participant booklet will be provided. Each participant will also receive "The Power of Action Learning" written by Dr Michael Marquardt (worth \$70).

## Certificate of Completion:

A Certificate of Completion will be awarded by the Facilitators Network Singapore (FNS).

## The Workshop Facilitator:

Ng Choon Seng has the distinction of being both a WIAL Certified Master Action Learning Coach and also an IAF Certified Professional Facilitator and Assessor.

Choon Seng has more than 18 years of experience in human resources and facilitation in service and manufacturing industries as well as the government sector.

He started his career in the then National Productivity Board with the Management Consultancy Guidance Centre. He has experience in leading the learning and development and human resource functions in the hospitality sector, Japanese manufacturing MNC and leading management development and organization development for US Fortune 500 Companies. In addition, he has delivered various leadership, change management and facilitation programs in South East Asia and Hong Kong, Taiwan, China and India. His organisational experience also included performance and career coaching for staff.

He has facilitated sessions for Members of Parliament, senior SAF officers, principals, teachers and senior leaders in public organizations and directors, managers, supervisors as well engineers, line leaders and production operators for local and multinational companies.

He is one of the first in Singapore to be an International Association of Facilitators (IAF) Certified Professional Facilitator (CPF) and is the only Singaporean to be certified as an IAF CPF Assessor.

He is also the only Singaporean to be certified by the World Institute for Action Learning (WIAL) as a Certified Master Action Learning Coach.

He runs his own facilitation and coaching practice under Dialogos Pte Ltd. ([www.dialogos.com.sg](http://www.dialogos.com.sg))

**Cancellation and Postponement:** No refund or postponement is permitted but we welcome replacement for the registered participant(s) or an admin fee / cancellation fee of S\$100 will apply. After commencement of program, there will be no refund for non attendance. Refund will NOT be given for any part of the package not taken. FNS reserves the right to cancel or postpone the event due to unforeseen circumstances. Fees paid will be fully refunded in the event of course cancellation by FNS. Facilitators Network Singapore Pte Ltd (FNS) – Company Regn: 200600307Z